CONSEQUENCES AREA	EXPLANATION
Benefit	The event would have consequences for the planned benefits or their realization.
Project economy	The event would mean that the project's budget could not be complied with.
Quality of the solution	The event would influence the quality of the solution so that it failed to meet the requirements agreed with the customer.
Progress	The event would influence the project's progress so that the planned milestones could not be reached at the time agreed.
Customer satisfaction	The event would have a negative influence on external customers' satisfaction.
Supplier satisfaction	The event would have a negative influence on external suppliers' satisfaction.
Process owner satisfaction	The event would have a negative influence on the process owner's satisfaction.
Staff satisfaction	The event would have a negative influence on users' satisfaction.

FIGURE 4.63
Consequence areas.

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